

TRAINING PROGRAMS	Duration	DATES						
		MAR	APR	MAY	JUN	JUL	AUG	SEP
IT EXCELLENCE (ITX)								
ITIL v3 Foundation Course	3		2 - 4			2 - 4		24 - 26
ITIL v3 OSA - Operational Support Analysis	5			28 - 1				
ITIL v3 SOA - Service Offerings & Agreement ^{NEW}	5				18 - 22			
BCM Practitioner	2			16 - 17			6 - 7	
Combined Practitioner (BCM & ISMS)	3		23 - 25					
CDCP - Certified Data Center Professional	2	5 - 6			21 - 22			24 - 25
CDCS - Certified Data Center Specialist	3		11 - 13					
CDRP - Certified Data Centre Risk Professional ^{NEW}	2				19 - 20			
Requirements Engineering	2				27 - 28			17 - 19
SQM (Software Quality Management) Professional ^{NEW}	2			23 - 24			30 - 31	
SDA - Service Desk Analyst	3			2 - 4				
SDM - Service Desk Manager	5				18 - 22			
Data Security Practitioner - Payment Card Industry ^{NEW}	2				14 - 15			
Fagan Inspection Method ^{NEW}	2				19 - 20			
CISA (Certified Information Systems Auditor) Bootcamp	3		18 - 20					
Certified Ethical Hacker - Version 7 ^{NEW}	5		16 - 20					
Service Management Practitioner ^{NEW}	2			21 - 22				
Agile SCRUM Practitioner ^{NEW}	2		19 - 20			23 - 24		
STANDARDS & COMPLIANCE (S&C)								
Process Audit for Performance Excellence	2			21 - 22				
Certified Management Representative	2	29 - 30			14 - 15			
BUSINESS PROCESS EXCELLENCE (BPX)								
CQA - Certified Quality Associate	3		11 - 13			9 - 11		
ERM - Enterprise Risk Management	2			10 - 11				
Certified IPC Specialist	3		25 - 27			23 - 25		
PSDM (SOLVE Methodology) - Problem Solving & Decision Making	2			8 - 9				3 - 4
PMP - Project Management Professional	4		23 - 26			23 - 26		
Six Sigma Yellow Belt	2		12 - 13			16 - 19		
Six Sigma Green Belt	3			28 - 30				24 - 28
Six Sigma Black Belt	20							
Lean Practitioner	2				27 - 28			
Value Stream Mapping for Services	2		23 - 24				28 - 29	
CBAP - Certified Business Analysis Professional	3				6 - 8			17 - 19
BEHAVIORAL EXCELLENCE (BEX)								
Training ROI - Return of Investment	2			17 - 18				
Training Needs Analysis	1				15			
Competency Profiling	2	28 - 29					2 - 3	
Transactional Analysis	2				6 - 7			
Complaints Management - Turning Complaints to Compliments	2		19 - 20					10 - 11
Leadership and Management Master Class	3	21 - 23						
Senior Professional in Human Resources (SPHR) ^{NEW}	3	22 - 24						
CORPORATE SUSTAINABILITY & GOVERNANCE (CSG)								
CSAP - Certified Sustainability Assurance Practitioner	5				4 - 8			
EEE - Energy Efficiency Excellence	2	28 - 29					30 - 31	
Sustainability Reporting Practitioner	2		25 - 26			16 - 17		
CMVP - Certified Measurement & Verification Professional	3			8 - 10				19 - 21
An Overview to Energy Efficiency Measurement & Verification Protocol	1			7	25			
Carbon Footprint - Offset your Indulgence (PAS 2050) ^{NEW}	1			10				
Reaping Returns - Measure Success of your CSR & Sustainability Initiatives ^{NEW}	1		19		29			

Partners & Accreditation Agencies



For more information, training registration or inquiries, please contact us:

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